

**Minutes From  
Executive Board Meeting  
Tuesday November 16, 2021**

**PRESIDENT CALLED TO ORDER**

Zattier Marvin called the meeting to order at 7:30am. The meeting was held via zoom.

Secretary Call of Officers:

Frances Geter called the roll in attendance:

Zattier Marvin	President
Timothy (Tmac) McLaughlin	EVP-Leave
Frances Geter	Secretary/Treasurer
Angela Barrett	Area Rep
Josh Carl	Area Rep
Danielle Isom	Area Rep-Leave
Ernest Marvin	Area Rep-Leave
Ruth Peniston	Area Rep-Leave
Maretta Sellers	Area Rep

**Unfinished Business:**

The Minutes of the last meeting were distributed to the board for approval via zoom. A motion was made to accept them.

Motion: Josh

Seconded: Frances

Motion Passed Unanimously:

Station Visit:

Danielle visited CHS-no report at this time.

Still having issues with badging and not getting appointments on time.

Good news story is Jennifer is finally getting help.

Staffing still not allowing agents to leave while on clock which is contractual.

Direct managers are having better relationship with employees.

Vacation balances agents need to speak with admin so that they may better explain.

Zattier circled back with mgmt concerning jersey day on Sundays.

Bids went into effect Nov 8. And we have new hires on board.

Maretta reported issues with the buses and where agents are being dropped off.

Angie has issues with mgmt checking employees about clocking in their perspective work area. We work all over.

IPAC will be separate from ATO. This will separate from the old way.

178 New hires for Customer care group and Ramp are hiring as well.

D Con FIS meters, lines and in-belt may be moved due to sick calls.

CARS are transferring to agent group 3 cars transfers all others will be hired externally. Another hiring event after the first of the year as well due to some new hires not making the probationary period.

Each Area Rep should reach out to their cities so that they also have members appreciation luncheon.

Incentives for the frontline and the FA would differ and agents are upset. Marge said it was agreed by most not all Presidents. Incentive runs from 11/15-1/2 Zattier posted the Why's behind the incentive. DFW was also contacted for the answers to who qualify for the incentive. Zattier is inquiring about getting points removed as the FA group during the pandemic. Why lose the incentive due to Bereavement, Jury Duty or COVID?

Zattier reached out to Russ about those who asked for Thanksgiving off prior to incentives. Zattier and Russ agreed the agents would be allowed to resend the offer so that they may qualify for the time and a half.

Josh reached out to Jason's Deli after the members agreed to this venue. There are three delivery times and Josh will take care of this. Maretta knows who to reach out to get the Piedmont room and will assist Josh.

Zattier will ask mgmt to deploy certain members to assist with appreciation luncheon this will also be our members meeting. E-board members will all participate taking on 8 hr. shifts to overlap each other.

Josh will have the flyers and the QR codes for members to scan so that they can keep moving versus huddling due to COVID. The week of Dec 7<sup>th</sup> should capture most employees.

Josh clarified to mgmt that they cannot Mando new hires. Zattier will discuss this with mgmt. Certain CSM are very nasty with the new hires.

**Zattier discussed open grievances:**

**TREASURER REPORT:** Frances submitted the financial report.

Executive Board Meeting-The next meeting will be on Dec 7<sup>th</sup>,2021 which will also be our members meeting.

A motion was made to adjourn.

Motion: Angie

Seconded: Maretta

Passed Unanimously:

Respectfully Submitted,

Frances Geter-Secretary/Treasurer



Member's appreciation luncheon update and where we are on this and final wrap up.

### **New Business:**

Angie visited GSO and ATL- updated on the incentive. They both appreciate being kept in the loop. No major issues.

Zattier encouraged all to visit with our outline stations before the ramp up in travel. Calendars mailed out to outline cities.

The company is offering temp FT upgrades to help with the holiday and peak time effective 11/15-1/9. Keep same days and schedule just extended to a fulltime shift.

The ACE/VICE development. HDQ came in to assist with apple devices to the CSC. Twenty-five (25) CSC received at this time. Frontline will receive their apple 12 soon. These may be stored in the locker or taken home.

Josh asked when will the CSA receive these? Tesha had not given an exact date.

Maretta asked are they giving these to know about the gates we are assigned? The biggest complaint is about ROVR they didn't want to use their personal phone. Can they call the agent? Zattier is unsure.

Angie explained the phone may not be given to agents as per DFW. Angie likes the way it works due to MOGT turn time help board help scan bag tags, access ROVR cannot call out, but call anyone in the company including IOC from the device. You can chat amongst the group of CSCs, but not text.

Josh noticed the phone has a translate as well. The device can assist with boarding especially when you have a MOGT turn time. While on lunch you can turn it off.

Christmas party not good idea due to COVID- giving out give cards the DOL frowns upon this way of rewarding.

The Christmas fund was finally released to me from Gerard and turn over to a committee to govern the employee fund. Maretta wants to speak to the committee over employee fund.

Maretta said the B breakroom has updated vending machines. Frances said pre pandemic but due to covid A, C, D concourse have been placed on hold.

Big shake up within the mgmt. November 29<sup>th</sup> the realignment of the CSM team will be effective. No longer called MOD and all MOD's will now be in the perspective location.

New Hires will assist at the kiosk until they can get to training. Rather than make them sit at home they can give the much-needed help to the CAR group at the activation stations and the kiosk.

Be sure to sign up for the upcoming benefits when open enrollment starts.

Possible block VTO is halted but maybe after the first of the year.