

## Monthly MOD Meeting

October 5, 2022

In attendance: Russ, Chris, President Zattier Marvin, Frances, and MOD's

### Topics addressed and responded to:

- Z is getting less emails about Mando which is a good thing.
- No Mando for Aug AM
- Days impacted for August PM - PT CSA 17 days, PT CSC 13 days, PT CARs 9 days • Days impacted for August PM - FT CSA 4 days, FT CSC 4 days, FT CARs 3 days, Blanket 3 days
- No Mando for Sept AM
- Days impacted for Sept PM – PT CSA 6 days, PT CSC 6 days

### Russ Update

- 15 FT CAR positions in the pipeline for hiring.
- CSA at complement of what is needed.
- Schedule change starts tomorrow which will see an increase of flights on peak days.
- In the coming weeks and months, we will be looking at additional VTO and will including advance VTO when operational conditions allow. More details will communicate once these plans are finalized.
- DAT day approval process is being reviewed with the objective of making it more employee friendly
- Upper roadway closure is on track and plans are to still to reopen on Oct 12<sup>th</sup> • On track for Allocators to do staff assignments at the ATO when the new bid starts.
- Secondary Metrics in September and thus far in October exceeding goal at CLT.
- STOP principal – we will be introducing a campaign to ensure all our team member understand this fundamental safety principle.

### Chris Update

- Admin team must make sure agents have clocked in. If they are late due to road closure, please be sure and report to their CSM with any issues to have it corrected in work brain.
  - Chris will investigate the D3 role and issues that are arising.
- This week is National Customer Service appreciation, and we will be doing something for the team, will give you an update on the process.

### President update:

- 3 employees had to chase their OT pay by contacting admin. Admin advised it was too late to enter the system. However, this issue was resolved.
- D1 and D2 roles are defined, but D3 is not. One CSM is giving discipline to D3's and stating they are responsible for working the flight – I would like the roles defined so that the front-line knows what is expected in each role.

- Complaints about the lack of urgency to return grievances to the steward from management – with a response of I don't know where it is.

Mgmt will remind GM's what is expected concerning grievances procedures.

- Not properly assigning flights with a D1 and D2. Somehow the machine had dropped the D2 from the flight, but no one could see it had dropped the D2. Employee having to work both positions.

**Around the Room:**

- When a flight is under a certain percentage, if an allocator doesn't monitor the flight, they wouldn't know that there was a D2 on the flight previously –

Will take this back and do further research to see what can be done. However, this is an issue we have been made aware of. We will circle back.

In Unity,

Zattier Marvin, President