

**PRESIDENT CALL TO ORDER:**

Zattier Marvin Called the meeting to Order at 7:30am The meeting was held through zoom.

**PRESIDENT CALL OF OFFICERS:**

Angela Barrett - LOA

Susan Betts - Vacation

Timothy McLaughlin- Late

Zattier Marvin President

Josh Carl Area Rep

Lorice Craig Area Rep

Danielle Isom Area Rep

John Pascucci Area Rep Ruth Peniston

**UNFINISHED BUSINESS:**

The minutes of the last meeting were distributed to the board for approval. A motion was made to accept them. Motion: Ruth

Seconded: Josh

Motion Pass: Unanimously

**Station Visits:**

Danielle reported her visits. Lorice reported her visits.

Ruth has been in contact with both stations.

**NEW BUSINESS:**

MOD Meeting on the 13th

AYR check list Is like the back to basic training. (focus on the passenger door opening and closing and the stat and end of boarding.)

Company is focusing on putting people first. Increase of new travelers.

Agents must start walking away from situations with passengers. (going into the jet bridge)

Agents are receiving an increased amount of abuse from passengers.

My Time Up and running No complaints. New Connect Me running on Beta sets.

Company implementing the new standby rule.

VLOA Recall

June flight schedule has increased causing the company to recall the VLOA May 17,24 and 31st. Cars CSC and CSA (63 total). Company is allowing transfers in and out. May have to hire from the streets. Ramp and MIA are hiring already. VLOA were awarded but the company must give a 30-day notice to bring back. Company did the list wrong and had to redo the list. Within your seniority and that group everyone could not be on the day shift. They took top 5 on day and 5 on the night shift for training.

## **BID**

Notice May 17, 2021

Post May 24, 2021

Effect June 28, 2021

June Banks 1-9

660 on Friday.

620 on Saturday. Flagship HNL, MIA LHR. Bank 64.

Right start 79.

Prospect Staffing Challenges

After a big group of being hired, they are being hired at other places before the badging is coming back. Company will not offer it as an OT for agents because of employee injuries.

Airport Rage

Management has stepped up and are telling agents to go down the jet bridge, office or go home depending on the situation.

Special Service Counter

Company will bring out a mobile podium to the A Concourse for rebooking.

The Special Service time frame has changed and there are no agents working after a certain time.

Staffing

Scheduling agents' assignments pass the 5 min off time. Mando is still not being done correctly.

Election

Please give out information to agents who did not get ballots.

Shop Steward Class

5 new people and they did not get enough time to get their schedules off (BNA). Send email to the local if you would like to be a shop steward.

I Learning

Increase of write ups.

Parking Deck

Open May 12, 2021

Credit Card Program June 1st.

Ticket counter first (CSA, CSC and CARS)

Offer credit cards incentive twenty five dollars for approved applications. CLE, MCI, AUS, BHM, LEX, Flagstaff (Polit test cities)

All agents must take a web base program.

\*Susie requested for a copy machine

**GRIEVANCES**

Zattier discussed open grievances.

**EXECUTIVE BOARD MEETING:**

The next meeting will be on May 21, through zoom. Members meeting

**TREASURE REPORT:**

Susie submitted the April financials.

A motion was made to adjourn.

Motion: Lorice Seconded: Ruth

Motion passed: Unanimously

Respectfully submitted. Danielle Isom  
CWA Area Rep